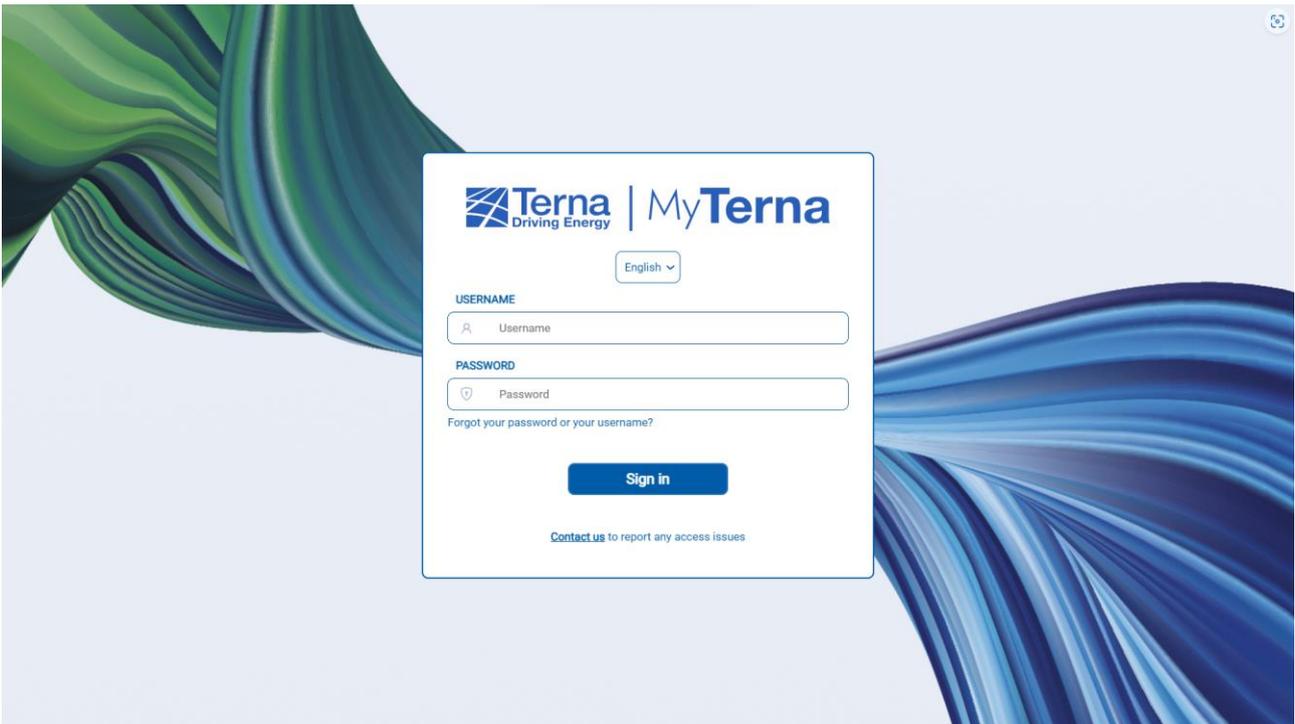




**HOW TO RESET  
PASSWORD TO  
ACCESS THE  
MYTERNA PORTAL**

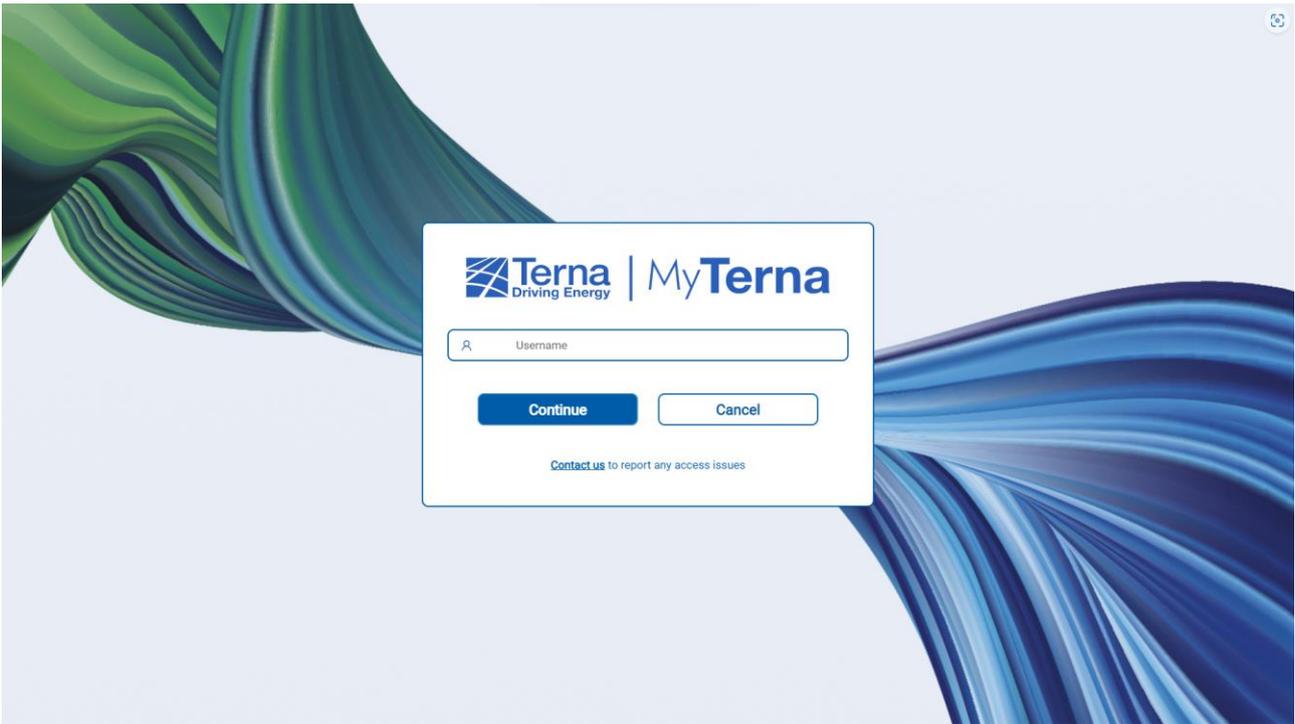
After clicking on the following [link](#), follow these simple steps.



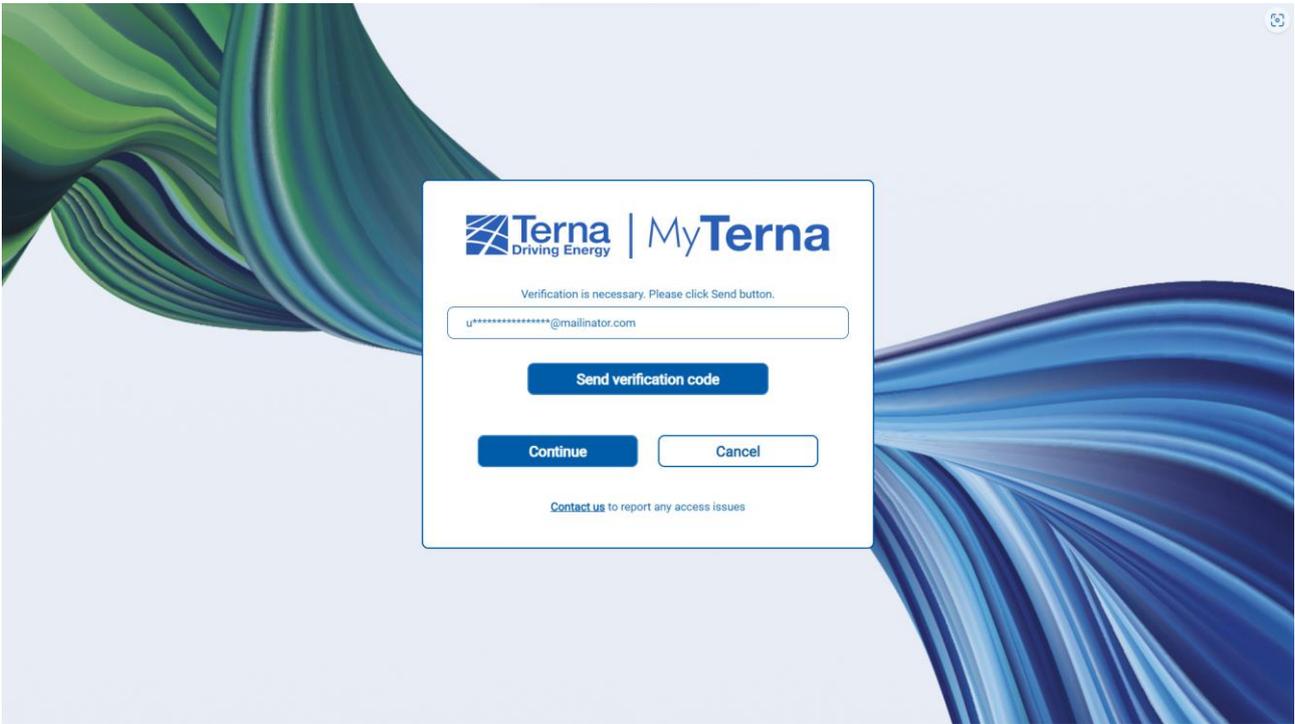
1. Click on the link “**Forgot your password or your username?**”



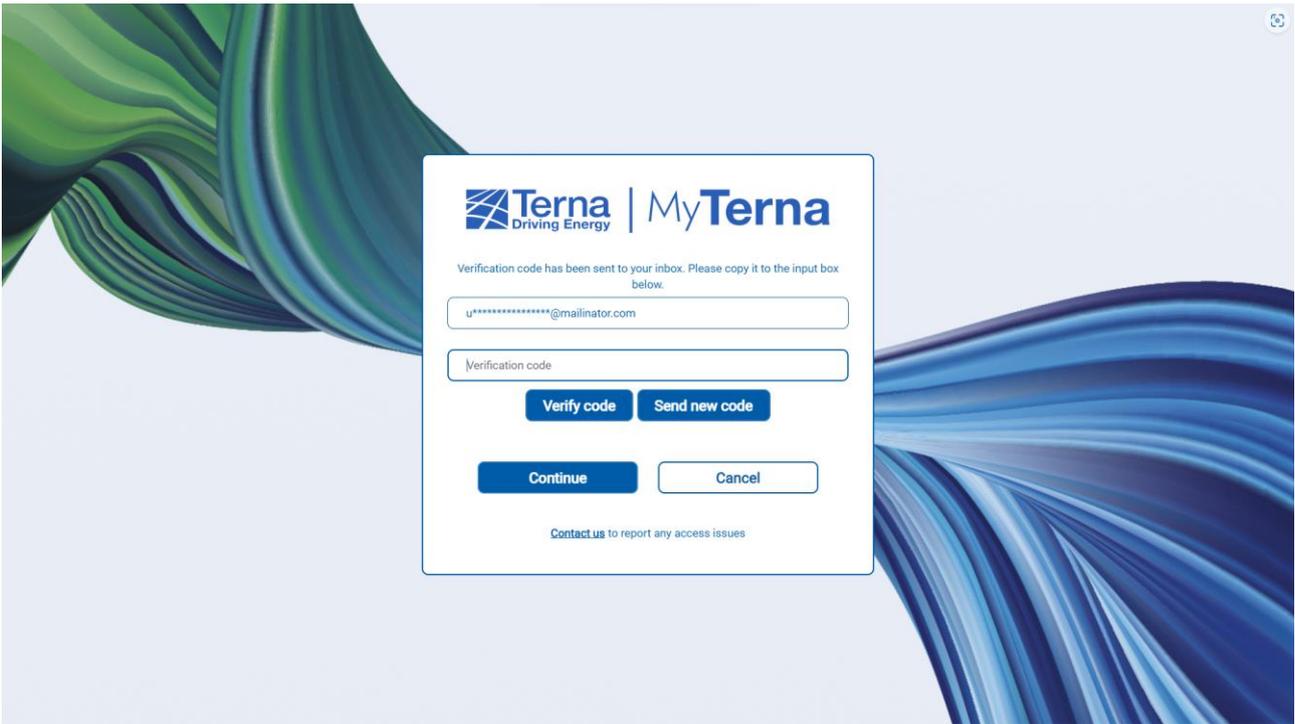
2. Select the value “**Password**” from the drop-down menu and click on the “**Continue**” button



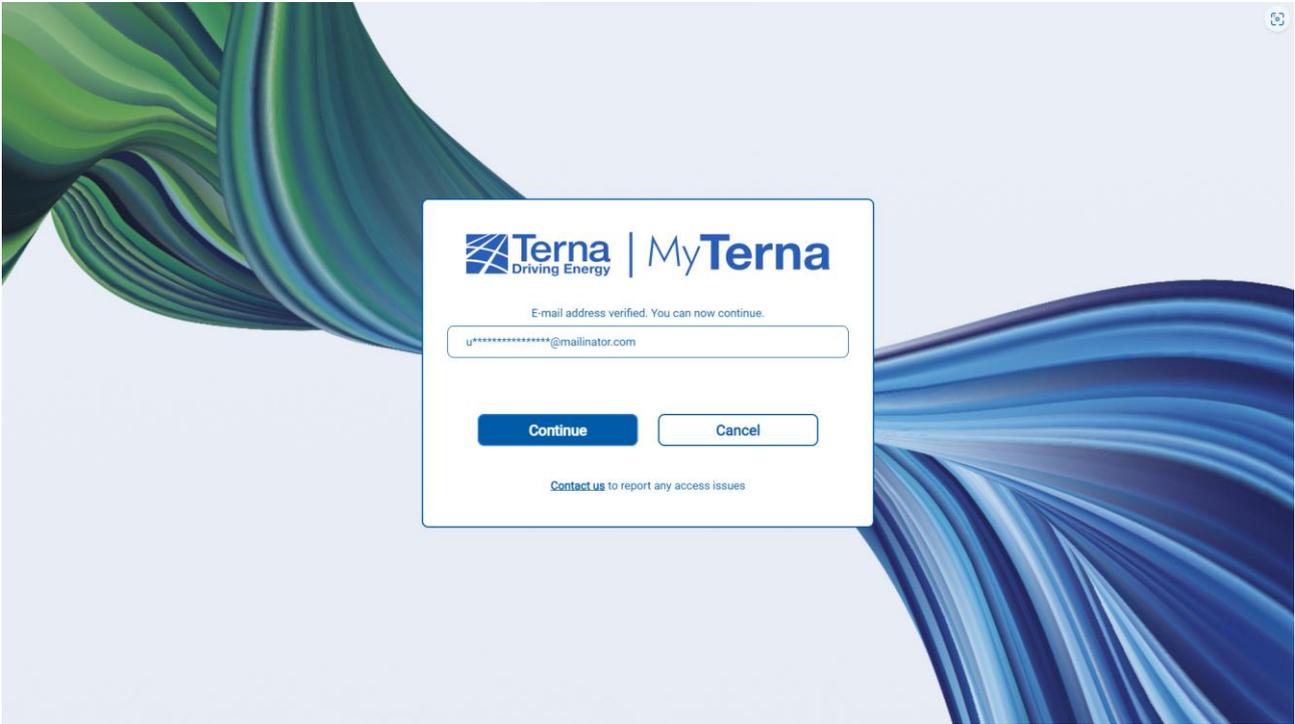
3. Enter the **Username** and click on the “**Continue**” button



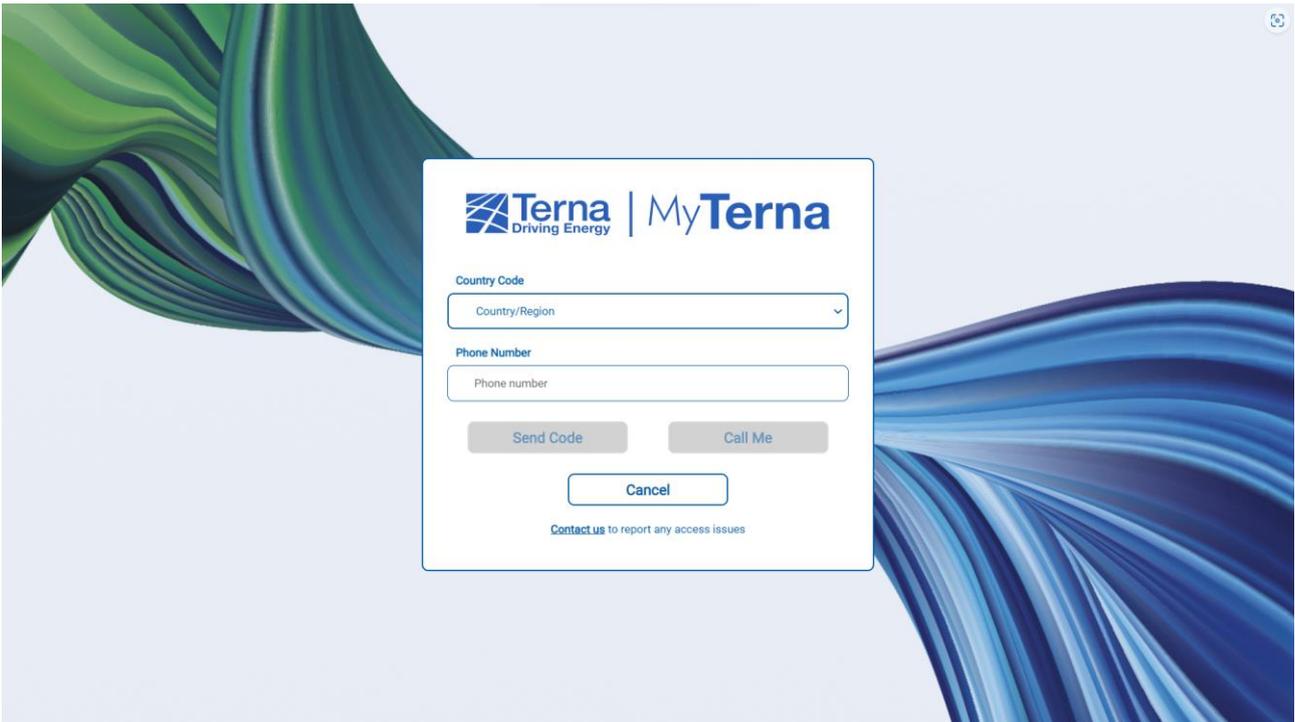
4. Click on the “**Send verification code**” button



5. Enter the “**Verification code**” received at the entered email address and click on the “**Verify code**” button



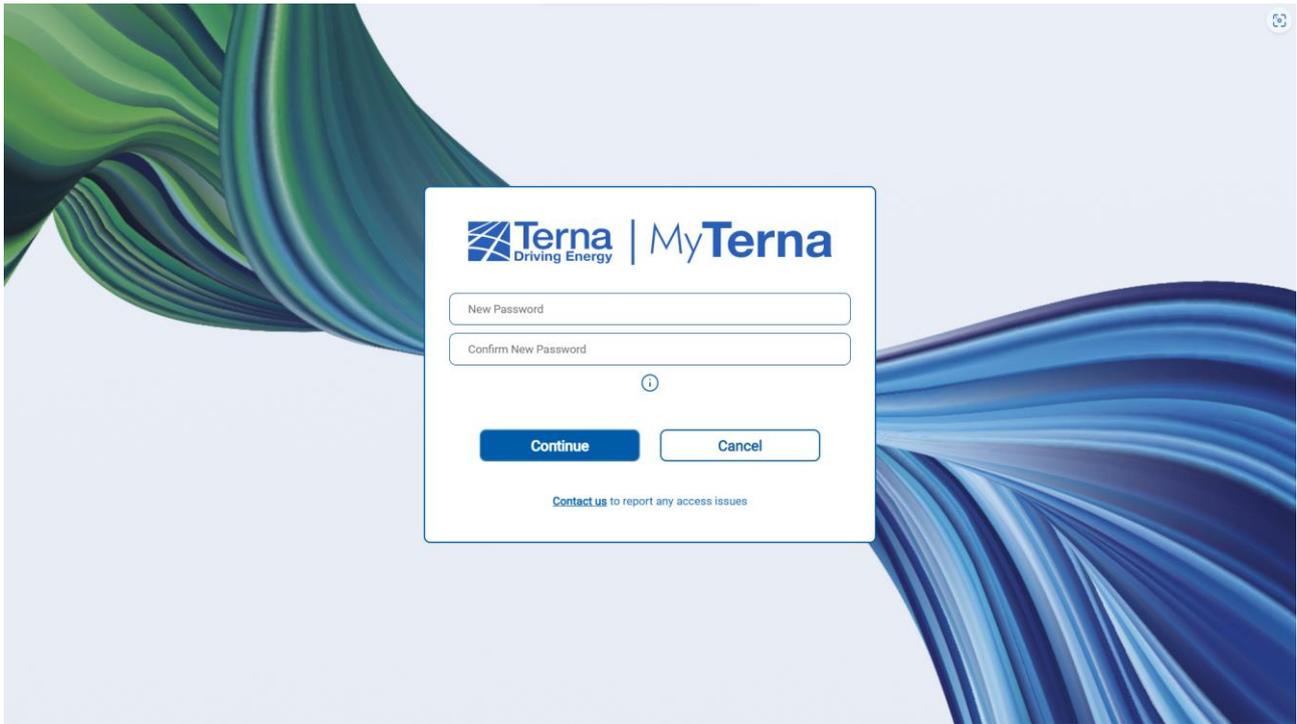
6. Click on the “**Continue**” button



7. Select your **country's/region's area code**, enter the **phone number** you desire to use for device verification and click on the **"Send Code"** button. Alternatively, in case you click on the **"Call Me"** button, answer the call and press the **#** button



8. In case of clicking on the **"Send Code"** button, enter the **Code** received and click on the **"Verify Code"** button



9. Enter the **“New Password”**, confirm it by entering the password again within the field **“Confirm New Password”** and click on the **“Continue”** button

Important: the password must contain at least 12 characters, one lowercase letter, one uppercase letter, one number and one symbol. In addition, it must be different from the last four password used.